

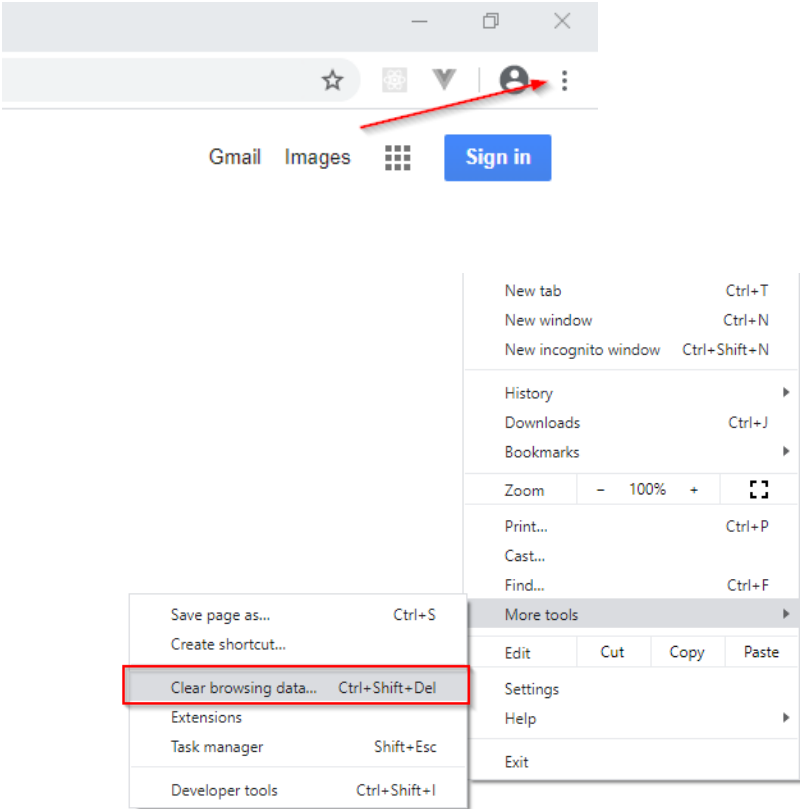
Browser Cache Clearing Procedures

From time to time browsers get “stuck” – they keep copies of files that websites use in order to speed up the browsing experience. However, this can lead to an un-intended consequence of those browsers keeping that local copy longer that it should and so not getting updated files. This can lead to web sites issues. One step to clear a “stuck” browser is to “clear the cache.” The steps below show how this can be doe for Chrome, FireFox, Internet Explorer, and Edge.

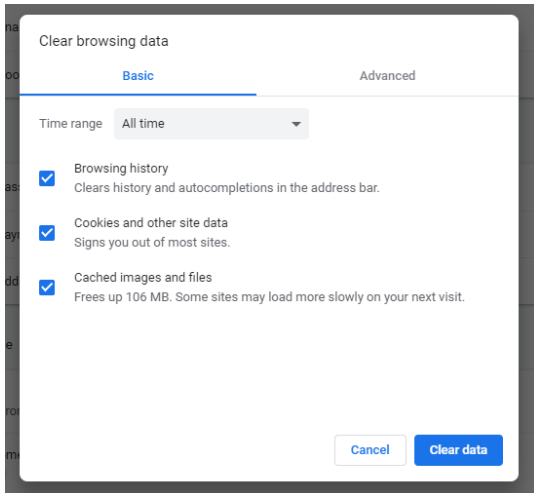
For any browser, we suggest closing the tab with Design In Tools in it, if it is open.

Chrome

1. Go to the settings menu and select “Clear browsing data..”



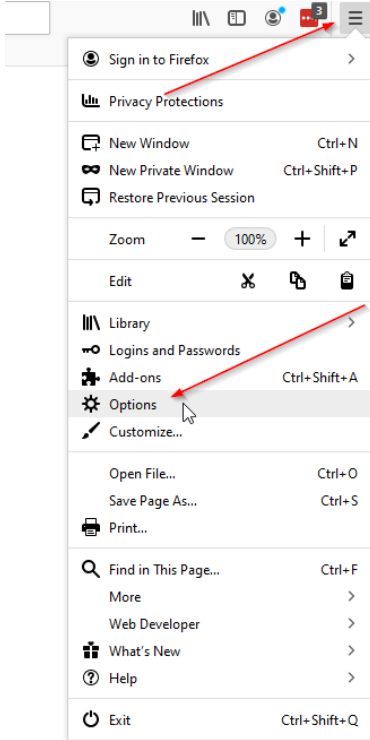
2. Ensure “Cached images and files” is selected. To make delete all files related to Design In Tools , we strongly recommend selecting “All Time” for the time range



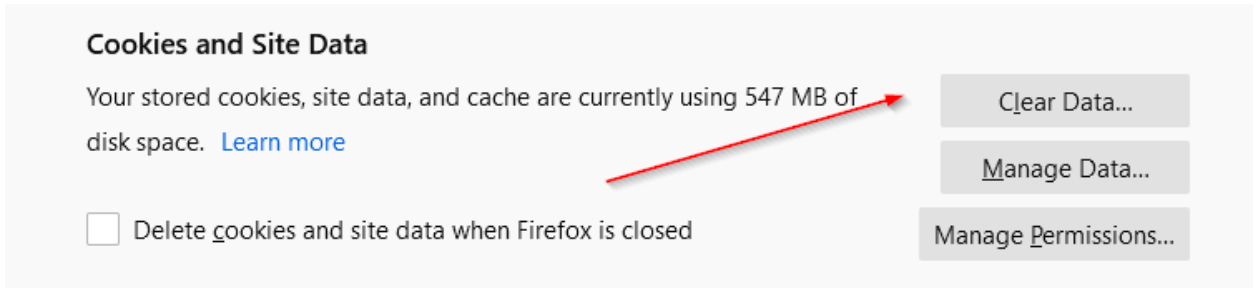
3. Select clear data. This may take a moment. Once done, go back to <https://designintools.intel.com>

Firefox

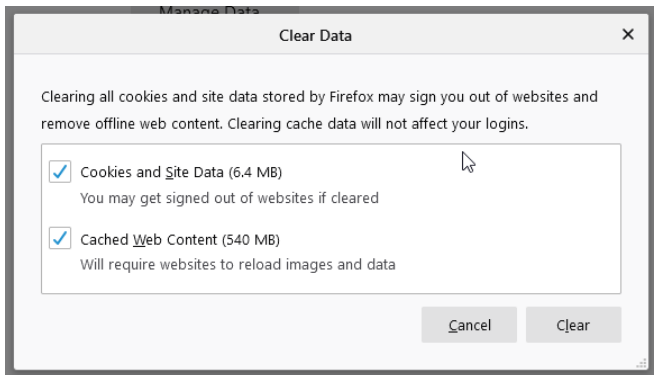
1. Go to options by selecting the menu in the upper right hand corner of the browser and then selecting options



2. On the options page, scroll down until you see “Cookies and Site Date” and select “Clear Data...”



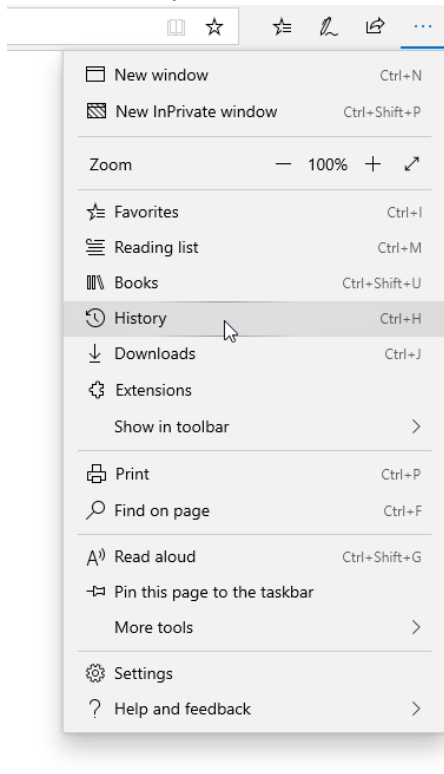
3. Ensure “Cached Web Content” is selected and click “Clear” and then “Clear Now” to confirm.



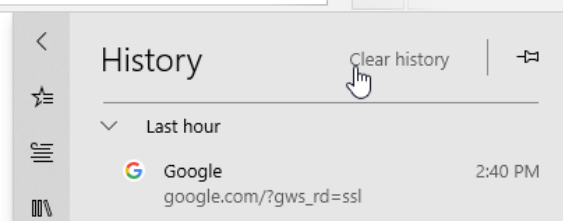
4. This may take a moment. Once done you can return to <https://designintools.intel.com>

Edge

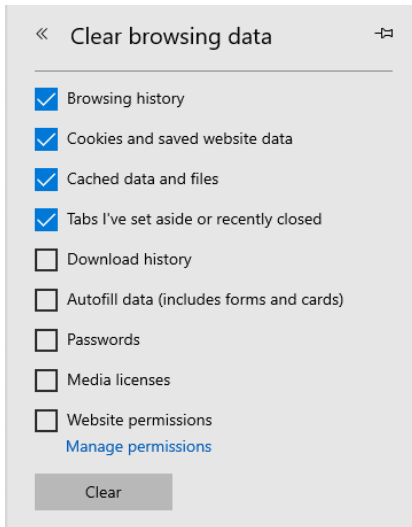
1. Select "History" from the menu in top right hand corner of the browser.



2. Select "Clear history" from the top of the History page.



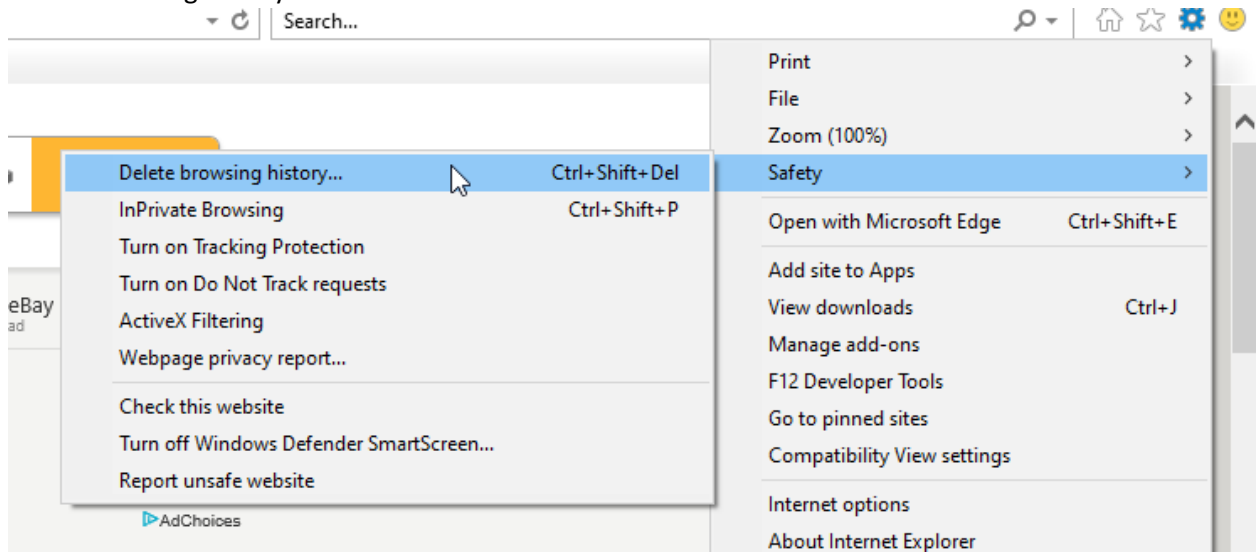
3. Ensure “Cached data and files” is selected and click “Clear”



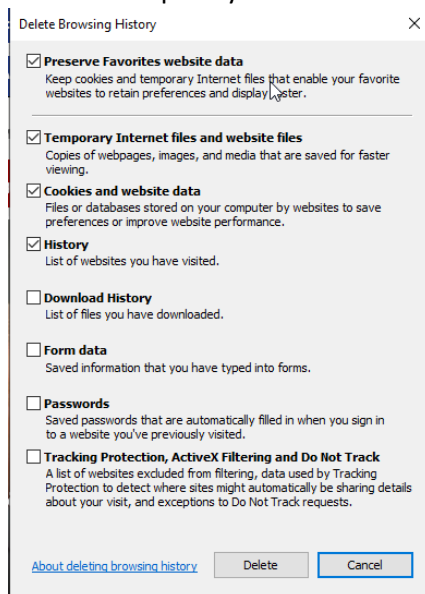
4. This may take a moment. When it is done, visit <https://designintools.intel.com>

Internet Explorer

1. From the file menu in the upper right hand corner of the browser, select "Safety" and then "Clear browsing history"



2. Ensure "Temporary Internet files and website files" is selected and select "Delete"



3. This may take a moment. Once done, go back to <https://designintools.intel.com>